



**Balmer Lawrie & Co. Ltd.**

**(G & L- SILVASSA)**

(A government of India Enterprise)

Survey No.201/1, Saily, Silvassa -396230(D & NH)

Phone- 9099084731 (Ext-12/60),

E-mail – [srivastava.sk@balmerlawrie.com](mailto:srivastava.sk@balmerlawrie.com); [sengupta.s@balmerlawrie.com](mailto:sengupta.s@balmerlawrie.com)

**TENDER ENQUIRY**

Tender No. GLS/TE21/025

Date: - 10/08/2021

Due date:- 24/08/2021 till 4.00 PM

**Sub: Supply, Installation & Commissioning of One unit of Water Washout Test Apparatus**

Dear Sir/Ma'am,

Balmer Lawrie & Co. Ltd. a leading manufacturer of Grease and lubricants in India, invites "Online offers" for the subject supply, installation commissioning and testing complete with required labor tools and trackless (for installation) as per the scope of supply & Technical **Specification are mentioned below in Annexure-A**, the **General terms & conditions and HSE Chapter are mentioned in Annexure- B and Annexure -C**.

The rates are to be quoted "online only" as per format given on our website through the price Schedule appears in this Tender Notice too. Your Un-Priced Bid should be submitted online as well as in a sealed envelope whereas the Price Bid should be submitted online only. The sealed envelope [Un-Price Bid] clearly mentioning the tender reference no. on the envelope must reach us on or before the due date at the address given below.

Manager (SCM)  
Balmer Lawrie & Co. Ltd.  
Grease & Lubricant Division,  
Survey No.201/1, Sayali Rakholi Road  
Sivassa-396230.

Thanking you,

For Balmer Lawrie & Co. Ltd

Shobhit Srivastava

Manager-SCM

09099084731

**Declaration for GeM:** - The tendered service/item is/are not available in GeM. Balmer Lawrie & Co. Ltd. have no objection in providing detailed information for making available the said item(s) on GeM."



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Annexure-A

Scope of Supply & Technical Specification

Technical Specifications of Water Washout Test Apparatus

The instrument is required for the evaluation of the resistance of a lubricating grease to washout by water from a ball bearing when tested at 38 °C for low range and 79 °C for high range under the prescribed laboratory conditions as per ASTM D 1264.

Specifications:

1. The equipment must be suitable for testing water washout characteristics of greases as per ASTM D-1264.
2. The apparatus should be capable for testing of a sample of the lubricating grease under evaluation in a bearing rotating under specific speed by spraying heated water and the loss of grease can be determined.
3. There must be a **suitable tank to hold about minimum of 750ml of water** with suitable heating arrangement for heating the water to up to **79 ±1.70 °C**.
4. Should be provided with test **Bearing Housing Assembly** as specified in the test method.
5. Should be provided with digital temperature control and display with suitable sensor for accurate indication of the temperature inside the equipment.
6. Should be provided with a **ball bearing (as per ASTM 204)** as specified in the test method.
7. Should be provided circulating fluid pump with a supply pressure and a return suction line, regulating valves, a splash nozzle and accessory.
8. The pump should be capable of **delivering 5 ± 0.5 ml/s** heated water via 1mm capillary.
9. The water containing washed out grease is collected in the tank, filtered and recycled during the test.
10. There should be provision for fine adjustable of water flow through a bypass to allow the preheated water to circulate without passing through the jet or impinge on bearing housing.
11. The bearing rotational speed must be **600 ±30 rpm**.
12. Should be supplied with **extra test bearings – 8 Nos. and 4 nos. of extra belts**.
13. Should be provided with a drain valve to remove the tested water.
14. Should be provided with necessary tools and fixtures for assembling of bearing housing.
15. Power supply: **230 ±10%V AC, 1 Phase, 50 Hz**.
16. Test Apparatus must be complete with all necessary accessories required for smooth operation for two years.

The instrument should have one year of guarantee / warranty with parts replacement and additional one year for free service warranty after successful and satisfactory installations.



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Annexure-B

## General Terms & Conditions

### **1.0.0 BID SECURITY DECLARATION:**

Participating bidders need to submit bid security declaration on bidder's letter head duly signed and stamped by authorized signatory of the bidder in lieu of EMD.

Bidder needs to submit the Declaration as per the below format:

"We hereby declare that we will not withdraw or modify our bid after tender due date and during the bid validity period and abide by other terms. We also declare that if we fail to abide by the declaration, we agree to accept the penal action taken against us as specified in the tender."

#### **Penal Action in case any bidder withdraws or modifies the bid after tender due date:**

In case any bidder withdraws or modifies the bid after tender due date and during the period of bid validity etc., the bidder may be liable to be suspended for a period of 15 months. In case, BL requests any modification of bid by the bidder and the bidder accepts it, then the mentioned penal action will not be applicable.

### **1.1.0 Compliance with Regulations**

Adherence to all legal/statutory compliances in relation to production, sale, supply/ dispatch, as applicable from time to time, is mandatory. The Vendor shall execute and deliver such documents as may be required to effect or to evidence such compliances. BL and their authorized representatives will not be responsible for any irregularity, contravention or infringement of any statutory regulations in the manufacture and / or supply of goods /services covered by this agreement/contract.

### **1.2.0 Termination of Contract**

Without prejudice to BL's right or remedy available to BL, BL may terminate the Contract of any part thereof by a written notice to the bidder if:

- 1.1 The bidder fails to comply with any material/service term of the Contract.
- 1.2 The bidder informs BL of its inability to deliver the item/service or any part thereof within the stipulated Delivery/Contract Period or such inability otherwise becomes apparent.
- 1.3 The bidder fails to deliver the item/service within the stipulated Delivery/Contract Period and/or to replace any rejected or defective material promptly.
- 1.4 The bidder becomes bankrupt or goes into liquidation.
- 1.5 The bidder makes a general assignment for the benefit of creditors.

**1.3.0** Before filling up, the complete Tender Specification should be read properly. Avoid overwriting while filling the tender papers. The tender document may also be downloaded from our web site [www.balmerlawrie.com](http://www.balmerlawrie.com) within the due date of the tender.

**1.4.0** If the tenderer finds any discrepancy, omission, ambiguity or conflict in or among the documents forwarded or be in doubt as to their meaning and interpretations, such matter shall be brought to the attention of the company (Balmer Lawrie & Co. Ltd.), at least four days before prior to the date of filling/submission of the Tender.

**1.5.0 Submission of offer:** - Bidder shall submit unpriced/ technical bid online or in a sealed envelope, superscripting the envelope with tender No., date & due date along with following enclosures-

**1.5.1** Covering letter with your reference number & date

**1.5.2** Acknowledgment of General Terms & Conditions (Signed Tender Document)

**Price bid over email/fax or in sealed bid are not acceptable and bidder has to quote the price on our e-procurement portal only.**

### **1.6.0 Procedure for Bid Submission**

The bidder shall submit his response through bid submission to the tender on e-Procurement platform at <https://balmerlawrie.eproc.in> by following the procedure given below. The bidder would be required to register on the e-procurement market place at <https://balmerlawrie.eproc.in> and submit their bids online. No offline bids shall be entertained by the Tender Inviting Authority. The bidders shall submit their eligibility and qualification documents,



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Technical bid, Financial bid etc., in the standard formats prescribed in the Tender documents, displayed in e-procurement web site. The bidders shall upload the scanned copies of all the relevant certificates, documents etc., if required, in support of their eligibility criteria/technical bids in the e-procurement web site. However, bulky documents need not be scanned and uploaded but physical copy of the same should be sent to the Tender Inviting Authority office before the tender opening date. The bidder shall sign on the statements, documents, certificates, uploaded by him, owning responsibility for their correctness/authenticity.

20.2 Registration with e-Procurement platform

For registration and online bid submission bidders may contact HELP DESK of M/s C1 India Pvt., Ltd., or they can register themselves online by logging in to the website <https://balmerlawrie.eproc.in>

20.3 Digital Certificate authentication

The bidder shall authenticate the bid with his Digital Certificate for submitting the bid electronically on e-procurement platform and the bids not authenticated by digital certificate of the bidder will not be accepted on the e-procurement platform. All the bidders who do not have Digital Certificates need to obtain Digital Certificate. They may contact Help Desk of C1 India Pvt Ltd.

M/s C1 India Pvt Ltd.

C104, Sector 2, Noida - 201301

Contact person: Mr. Tuhin Ghosh, Ph- 08981165071 : e-mail: [tuhin.ghosh@c1india.com](mailto:tuhin.ghosh@c1india.com)

Mr.Tirtha Das, e-mail id : [tirtha.das@c1india.com](mailto:tirtha.das@c1india.com) , Contact No: +91-9163254290

HELPDESK NOS ARE OPEN BETWEEN 1000 HRS to 1830 HRS IST (MONDAY TO FRIDAY (Exclusions: Balmer Lawrie HOLIDAYS))			
Please email your issues before your call helpdesk. This will help us serving you better.			
Balmer Lawrie & Co Ltd., 21, Netaji Subash Road, Kolkata - 700 001			
Dedicated email: <a href="mailto:blsupport@c1india.com">blsupport@c1india.com</a>			
Dedicated Helpdesk for Balmer Lawrie			
Contact Person	E-Mail ID	Tel. No.	Helpdesk Nos are open from
1. Mr.TirthaDas (Kolkata)	<a href="mailto:tirtha.das@c1india.com">tirtha.das@c1india.com</a>	+91-9163254290	MON - FRI
2. Mr. CH. Mani Sankar (Chennai)	<a href="mailto:chikkavarapu.manisankar@c1india.com">chikkavarapu.manisankar@c1india.com</a>	+91-6374241783	MON - SAT
3. Ms. Ritu Patil (Mumbai)	<a href="mailto:ritu.patil@c1india.com">ritu.patil@c1india.com</a>	+91-124-4302000 (Ex-236)	MON - FRI
4. Helpdesk Support (Kolkata)	<a href="mailto:blsupport@c1india.com">blsupport@c1india.com</a>	+91-8017272644	SAT
Escalation Level 1			
Mr.Tuhin Ghosh	<a href="mailto:tuhin.ghosh@c1india.com">tuhin.ghosh@c1india.com</a>	+91-8981165071	
Escalation Level 2			
Mr.Sandeep Bhandari	<a href="mailto:sandeep.bhandari@c1india.com">sandeep.bhandari@c1india.com</a>	+91-8826814007	
Escalation Level 3			
Mr.Achal Garg	<a href="mailto:achal.garg@c1india.com">achal.garg@c1india.com</a>		
In case, you are unable to get in touch with any of the Technical Support Associates, kindly drop a mail at <a href="mailto:blsupport@c1india.com">blsupport@c1india.com</a> mentioning your Name and Mobile No. One of our associates will get back shortly.			



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#### 20.4 Submission of Hard copies

Before submission of bid online, the bidders are requested to submit the NIT, other supporting documents and declarations duly signed and stamped through courier in sealed envelope as applicable so as to reach us before opening of tender on-line.

#### 20.5 Corrigendum to tender

The bidder has to keep track of any changes by viewing the addendum / Corrigendum issued by the Tender Inviting Authority on time-to-time basis in the e-Procurement platform. The Company calling for tenders shall not be responsible for any claims/problems arising out of this.

#### 20.6 Bid Submission Acknowledgement

The user should complete all the processes and steps required for bid submission. The successful bid submission can be ascertained once acknowledgement is given by the system through bid submission number after completing all the processes and steps. Tender Inviting Authority and C1 India Pvt. Ltd. will not be responsible for incomplete bid submission by users. Users may also note that the incomplete bids will not be saved by the system and are not available for the Tender Inviting Authority for processing.

Before uploading scanned documents, the bidders shall sign on all the statements, documents, certificates uploaded by him, owning responsibility for their correctness / authenticity

**1.7.0 Acceptance of Offer & Placement of PO:** -Balmer Lawrie & Co. Ltd. (BL) reserves the right to reject/accept all or any tender(s) without assigning any reason whatsoever. A tenderer must have to quote for all the items/heads under supply for this tender. Purchase order will be placed on a single **technically & commercially qualified bidder**, whose total price of subject supply **stands lowest**.

**1.8.0 Delivery/completion schedule:** - The expected delivery and installation period for the subject item is within 60 Days from the date of Purchase Order (PO) or LOI whichever is earlier. However, the early completion period quoted by bidder for the job(s) may be preferred. The delivery shall be made to our works at **Survey No. 201/1, Sayli – Rakholi Road, Sayli, Silvassa – 396230 (UT of D&NH)**.

#### 1.9.0 **Arbitration & Jurisdiction:**

In case there arises any dispute or difference of opinion with regard to the order, after the finalization of the tender and during the period of contract, endeavor shall be made to resolve through mutual discussion and conciliation within 30 (thirty) days of reference of such dispute by the disputing party. On failure to resolve the dispute to mutual acceptance, sole jurisdiction for the dispute settlement shall be in the High Court of Kolkata only.

**1.10.0 Eligibility Criteria:** - **The vendor should have** experience in design and manufacturing of similar type of equipment and should submit details of 1 Purchase Order of previous supply of similar type of equipment in any of last 3years. Copy of the P.O to be submitted.

**1.11.0 Liquidated Damages:** - In case of failure to deliver the item (of acceptable quality) by the successful vendor, as per the delivery schedule, reduction in PO value @ 0.5% per week subject to a maximum of 5.0% shall be applicable.

**1.12.0 After sales service:** - Bidder shall furnish the contact details of after sales service facility available at or around Silvassa.

**1.13.0 Price schedule:** - Price bid over email/fax or in sealed envelope are not acceptable and bidder has to quote the price on our e-procurement portal only.

**1.14.0 Guarantee/warranty Period:** One year from the date of successful commission. During this guarantee/ warranty period the performance of the supplied item has to be in line with the expected / agreed quality as per tender/PO and if not, then vendor has to replace/rectify the same at no extra cost to BL and to the satisfaction of BL/tender. The instrument should have one year of guarantee / warranty with parts replacement and additional one year for free service warranty after successful and satisfactory installations.

**1.15.0 Validity of offer:** - The offers shall remain valid for a period of 60 days from the date of closing of the tender.



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**1.16.0** Tender must contain any other information/enclosures as may be needed to complete the scheduled supply in all respect on a separate page/sheet under “**schedule of deviations**”. however technical specification as mentioned in above Annexure ‘A’ are ‘fixed’.

**1.17.0 GST Clause:** - "The vendor should compulsorily follow all the provisions of GST Law and in the event of any default in complying with any of the provisions of the GST Law, Balmer Lawrie would exercise its discretion for non-payment / withholding payment / black listing the vendor.

**1.18.0 Tender Cancellation Clause:** Balmer Lawrie & Co Ltd (BL) may at its own discretion, may cancel The Tender process at any time [whether before or after tender submission date] due to any unforeseen / Unavoidable circumstances or due to any other reason. BL is not liable to provide any reason to the Participants/ bidders in said tender for the same.

**1.19.0 Payment terms:** - (i) 97% on 30 days credit after supply & commissioning along with certified Invoice. (ii) Balance 3 % of PO Value shall be kept as retention money & will be released after completion of guarantee period without any interest or against submission of performance bank guarantee.

**1.20.0 Inspection:** - The supplier shall give 10 days’ notice to BL to inspect the Equipment at manufacturing site before dispatch. During inspection, if the equipment fails to conform to the standard, the BL may reject them and vendor shall make alterations to meet specification free of cost.

**1.21.0 Documentation:** - Vendor has to submit Machine operating and maintenance manual, tool kit along with all technical details of the software Program. FAQs, warning details and Other hardware details which shall be useful to operate the machine should be shared.

**1.22.0 Training:** - The successful bidder should arrange training to BL engineers for operation and maintenance of the system at BL, free of cost.

**1.23.0 Corrigendum to tender:**

The bidder has to keep track of any changes by viewing the addendum / Corrigendum issued by the Tender Inviting Authority on time-to- time basis in the E-Procurement platform. The Company calling for tenders should not be responsible for any claims/problems arising out of this.

**1.24.0 Disclaimer Clause:**

The Company (Balmer Lawrie & Co. Ltd.) nor the service provider (C1 India Pvt. Ltd.) is responsible for any failure of submission of bids due to failure of internet or other connectivity problems or reasons thereof. The company reserves the right to accept or reject any or all offers without assigning any cause. Incomplete offers are liable to be rejected.

## **1.25.0 TERMINATION OF CONTRACT.**

In the event of unsatisfactory performance, Balmer Lawrie reserves the right to terminate the contract without any notice. In this eventuality the Security Deposit will be forfeited.

- **FORCE MAJEURE**

Neither the Company nor the transporter shall, in any way, be held liable for non-performance either in whole or in part of this agreement or for any delay in the performance thereof in consequence of the following:

1. Declared Strike / Bandhs/Lockout
2. Natural Calamities
3. Decrees of any Government or Governmental Authority.
4. Revolution
5. Wars
6. Acts of enemies of the state.
7. Riots

Any reason other than the above will not be considered as force majeure condition.

As soon as the cause of Force Majeure has been removed, the party whose liability to perform its obligation has been affected shall notify the other of such cessation and inform the other party through such notice the actual delay incurred in such affected activities.

Any such event which is Force Majeure, wherever it occurs, provided that it prevents, affects or delays the parties in performing contractual obligation shall justify the affected parties claim of Force Majeure.

For Balmer Lawrie & Co. Ltd.

Manager (SCM)