Subject: Review of Scope of Work of Purchase Manual of Balmer Lawrie

Balmer Lawrie & Co. Ltd. is a diversified conglomerate operating in manufacturing and service, segment. It is a mini-ratna PSE under the administrative control of Ministry of Petroleum & Natural Gas. The Purchase Manual of the Company was reviewed and modified in the year 2012 and some specific changes were introduced in 2019. The existing purchase manual considering the latest changes in its business process keeping in view the requirement of the various legislative changes in the MSME regulations, e-procurement, digitization etc. The brief business segment of the company is attached. The following are the broad scheme of work of the review and revision of the purchase manual.

- 1- Review of the existing business process and procurement functions of the Company including procurement set up the organisation.
- 2- Review of the existing purchase manual to be aligned with the requirements of latest business processes to either suggest inclusion, deletion or modification of certain processes as specified in the purchase manual.
- 3- Review of the purchase functions and suggest suitable functions of the purchase process keeping in view the organization as well the various regular requirements like OPE guidelines, CVC guidelines, internal functions control requirement and IFC, Company Act 2013. The process should be more transparent, easy to operate and clarity in communication to various stakeholders to the entire procurement functions.
- 4- Development of standardized tender document with standard terms and conditions applicable across the SBUs.
- 5- The process flow of the procurement functions to be designed for ensuring proper compliance of regulations, keeping necessary audit trail and ensuring procurement process for supporting management system.

BALMER LAWRIE & CO LTD 21, N.S.Road, Kolkata -700001

NOTICE INVITING TENDER

Tender No. : BL/PUR/18-19/R Dated: 09.09.2019

Appointment of Consultant for restructuring of Purchase Manual of Balmer Lawrie & Co Ltd

BID DETAILS

1	Posting of Tender Document on Web Site	09.09.2019
2	Last Date and Time of submission of Bidding Documents	18.09.2019
	including Technical and Commercial Bid	
3	Indicative Date and Time of Opening of Technical Bids	18.09.2019
4	Place of opening of Technical Bids	HO Kolkata
5	The bidders shall be evaluated based on parameters as set	
	out in the technical eligibility criteria and the bidder securing	
	minimum 70 marks as per the scoring as set out in Annexure	
	shall be considered as qualified for opening of commercial	
	bid which shall be opened subsequently	
6	Earnest Money Deposit	Rs. 2 Lakhs

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OVERVIEW OF THE COMPANY

Balmer Lawrie & Co Ltd (BL) is a Mini Ratna – I Public Sector Enterprise under the Ministry of Petroleum and Natural Gas of India with a turnover around Rs 1850 Crores and Profit Before Tax of Rs 261 Crores as on 31st March, 2018.

BL products include steel barrels, industrial greases, specialty lubricants, ticketing, leisure travel and logistics services. It has a presence in leather chemicals and logistics infrastructure. The company is headquartered in Kolkata and has offices throughout India.

Scope Of Work

The Purchase Manual of the company was last reviewed on September,2011 and partial modifications to the existing Purchase Manual are done on a periodic basis to incorporate changes in the regulations and business atmosphere in procedure for procurement followed by the Company. Against this backdrop the following are the broad scheme of work of the review and revision of the Purchase Manual

- 1. Review of the existing business process and procurement functions of the Company including procurement of organization set up and bring out suitable revision thereof. This shall involve discussion with various SBU business team across Pan India location
- 2. Review of the existing Purchase Manual to be aligned with the requirements of latest business processes to either suggest inclusion, deletion or modification of certain processes as specified in the Purchase Manual and prepare all revisions that are required.
- 3. Review of the purchase functions and suggest suitable Revision in respect of all functions of the purchase process keeping in view the organization as well the various regular requirements like DPE guidelines, CVC guidelines, internal functions control requirement and IFC as per Company Act,2013, MSME Act Guide lines, etc. The process should be more transparent, easy to operate and clarity in communication to various stakeholders to the entire procurement function.
- 4. Development of standardized tender document with standard terms and conditions across all the SBU's, considering the requirement of all SBU's.
- 5. The process flow of the procurement functions to be designed for ensuring proper compliance of regulations, keeping necessary audit trail and ensuring process for supporting management systems.
- 6. The process for upgradation and digitization including the existing SAP system, e procurement system, other packages for service segments so as to ensure that the entire procurement process are digitized and driven on e-platform.
- 7. Sensitization and training process to the new purchase manual and procurement process so developed to the respective business vertical, Head Quarter.
- 8. Senior Partner and his team may need to present the draft/final presentation to Board of Directors and also before the Board if required. The company shall arrange for the Air Ticket and boarding & lodging arrangement for the said presentation.

DELIVERABLES:

- 1. Revised and Updated Purchase Manual of the Company covering all procurement of different type/categories of all SBU's
- 2. Revised and updated Purchase Manual should cover each and every aspects of guidelines issued by authorities like DPE, CVC, Companies Act, MSME Act Guide Lines, and any other statutes in force in the company.
- 3. The duration of the contract shall be three months from the date of issue of detailed work order/Letter of Intent whichever is earlier.

Annexure A

A. Eligibility Criteria:

Minimum Technical Eligibility Criteria:

- 1. Bidder should be reputed Chartered Accountant/Cost Accountant/Management Consulting Firm having specialization in multiple areas which include interalia Accounting Framework, Legal background, comprehensive business knowledge about the procurement procedures.
- 2. The Firm should have its offices in New Delhi,, Chennai, Mumbai and should compulsorily have a branch at Kolkata for facilitating co-ordination with the Corporate Office of Balmer Lawrie located at Kolkata
- 3. The Firm should have done any assignments of Purchase Manual or Accounting Manual in at least five PSU's having annual turnover of more than Rs 1500 Crores in any of the last five years ie FY 14,FY 15, FY16,FY17 & FY 18 etc Copy of the audited annual accounts and copy of income tax return to be submitted.
- 4. The minimum single job value of the above referred assignment should be minimum of Rs 30 lacs/ per assignment
- 5. The Firm should have experience in Internal Auditor in CPSE in any of the last five years ie FY 14,FY 15, FY16,FY17 & FY 18 and have done a minimum single job value of Rs 20 lacs/per assignment
- 6. Bidder is required to submit copy of their PAN & Goods and Services Tax Registration Certificate
- 7. The bidder should not have been banned /de-listed/black listed /debarred by any Public Sector Undertaking/Government Department during past five years. Self declaration is to be submitted as per the enclosed proforma attached as an affidavit on the stamp paper of Rs 100/- only.

In support of these criteria, bidder must enclose the following documents:

- (a) Submit self-attested photocopies of at least 5 completed work orders/ contracts and corresponding completion certificates pertaining to the assignment of Accounting Manual/Purchase Manual /Internal Audit.. The work orders/ contracts regarding experience pertaining to Internal Audit can be either of the same firm or from network firms.
 - 8. The bidder should be a registered firm/ legal entity and must enclose self-attested copy certificate of registration/ incorporation with minimum of 15 years' experience from the date of registration to end in March 18.
 - **9.** EMD of Rs 2,00,000.00 to be submitted.

B EVALUATION CRITERIA (Annexure-B)

Sr. No.	Parameter	Max. Marks	Marking System	
			Criteria	Max. Marks
i)	1.The Firm should have done any assignments of Purchase Manual, or Accounting Manual in at least five PSU's having annual turnover of more than Rs 1500 Crores in any of the last five years ie FY 14,FY 15, FY16,FY17 & FY 18 etc and also done minimum single job value of Rs 30 lacs/ assignment in any of the above years as referred above	50	10 marks for each assignment	50
2	Marks based on Presentation	30	Marks based on Presentation	30
3	Number of Partners	10	1 marks per each Partner	10
4	The Firm should have experience in Internal Auditor in CPSE in any of the last five years ie FY 14,FY 15, FY16,FY17 & FY 18 and also one minimum single job value of Rs 20 lacs/assignment in any of the last five years as referred above	10	2 marks/year	10
	Total	100		100

• In case the bidder has done part of the job assignments as elaborated in the indicative scope of job as referred under "Scope of Job", proportionate marking mechanism shall be applied.

Assignment refers to one job in one company only. In other words if the Firm has done the
assignment for three successive years in the same company, the said shall be considered as
one single assignment.

The bidder shall include the bidder along with its Affiliates / Group companies/ member firms working under the common brand name and engaged in similar activity of accounting advisory/ financial services, registered in India. Firms fulfilling all the eligibility criteria mentioned in NIT would only be considered for scoring given above. **Bidders who score minimum 70 out of 100 marks on Evaluation criteria will only be considered.** The Commercial bids of the applicants with technical marks less than 70 will not be considered for commercial/financial evaluation. The competent authority of the Company shall scrutinize, evaluate the bids on the basis of the evaluation process as mentioned in the tender and shortlist the Firms.

COMMERCIAL EVALUATION

Commercial Bids of bidders, who qualified in the technical evaluation stage, will be considered for participation in commercial Bidding. It will be opened in the presence of the bidders who have qualified in the technical bid. After opening Commercial Offers of the short-listed Bidders, if any discrepancy is noticed between words and figures, the amount indicated in words shall prevail.

Final selection:-Final Selection will be based on CQCCBS Evaluation Process which is explained as under:

CQCCBS Evaluation Process:

Commercial bids will be subjected to CQCCBS evaluation process. Under CQCCBS (Cost Evaluation under Combined Quality cum Cost Based System), the technical proposals as stated in B(Evaluation Criteria) will be allotted weightage of **70%** while the financial proposals will be allotted weightage of **30%**. Proposal with a lowest cost may be given a financial score of 100 and other proposals given financial scores that are inversely proportional to their prices. The total score, both technical and commercial/financial, shall be obtained by weighing the quality and cost scores and adding them up.

Highest marks basis: On the basis of the combined weighted score for quality and cost, the bidders shall be ranked in terms of the total score obtained. The proposal obtaining the highest total combined score in evaluation of quality and cost will be ranked as H-1 followed by the proposals securing lesser marks as H-2, H-3 etc. The proposal securing the highest combined marks will be ranked H-1 and shall be recommended for award of contract. As an example, the following procedure can be followed.

In a particular case of selection of bidder, it was decided to have minimum qualifying marks for technical qualifications as 70 and the weightage of the technical bids and commercial/financial bids was kept as 70:30. In response to the RFP, 3 proposals, A, B & C were received. The technical evaluation committee awarded them 75, 80 and 90 marks respectively based on evaluation as set out in B (Evaluation Criteria). The minimum qualifying marks were 70. All the 3 proposals were, therefore, found technically suitable and their commercial/financial proposals were opened after notifying the date and time of bid opening to the successful participants. The price evaluation committee examined the commercial/financial proposals and evaluated the quoted prices as under:

Prices Quoted by the qualified bidders

A: Rs. 120.00 B: Rs. 100.00 C: Rs. 110.00 Using the formula (LEC/EC)*100, where LEC stands for lowest price quoted among the bidders and EC stand for price quoted by individual bidders, the committee gave them the following marks for commercial/financial proposals:

A: (100/120)*100 = 83 marks B: (100/100)*100 =100 marks C: (100/110)*100 = 91 marks

In the combined evaluation, thereafter, the evaluation committee calculated the combined technical and commercial/financial score as under:

Proposal A: 75x0.70 +83x0.30 = 77.4 marks Proposal B: 80x0.70 +100x0.30 =86 marks Proposal C: 90x0.70 +91x0.30 = 90.3 marks

The three proposals in the combined technical and commercial/financial evaluation were ranked as under:

Proposal C at the evaluated cost of Rs. 110.00 was, therefore, declared as winner and shall be recommended for award of contract, to the competent authority.

It is pointed out that the above is merely an illustration.

Annexure C

General Terms & Conditions

1. Before filling up, the complete Tender Specification should be read properly. If the tenderer find any discrepancy, omission, ambiguity or conflict in or among the documents forwarded or be in doubt as to their meaning, specification and interpretations, such matter shall be brought to the attention of the company (BalmerLawrie& Co. Ltd.), at least four days in advance, prior to the date of filling/submission of the Tender. For clarification required, if any, please contact

Shri Shri M.Acharjee VP(A&F)

Tel. No. 033 22225704

E-Mail: acharjee.m@balmerlawrie.com

Balmer Lawrie & Co Ltd 21 N S Road Kolkata-700001

2. Bid Evaluation Criteria:

As mentioned in Annexure A

3. Submission of tender will be the conclusive evidence as to the fact that the tenderer has fully satisfied themselves as to the technical specification, General terms & conditions and all other factors, affecting the performance of the contract and the cost thereof.

- 4. The Firm is not allowed to give any "subcontract' without proper justification and approval of Balmer Lawrie & Co. Ltd. (BL). Please note that bid of any bidder may be rejected if a conflict of interest between the bidder and the Company is detected at any stage.
- **5. Right of acceptance / Rejection:** BL reserves the right to accept/reject any or all offers without assigning any reasons, whatsoever. Telex/Telegraphic/Fax offers shall not be accepted. The company will not accept any responsibility for any delay in uploading of bids in e-procurement website.

7. Contract Period:

The duration of the assignment shall be three months from the date of issue of detailed work order/Letter of Intent whichever is earlier.. Any delay beyond the contract period shall attract delay penalty at the rate of 0.5% per week subject to maximum of 5% of contract value.

8. Submission of Tender/Bid:

Bidders are requested to kindly visit our e-procurement website: https://balmerlawrie.eproc.in for the same.

In case the bidders are unable to load the all the required information only the information related to non price should be sent in a sealed envelope on or before the due date superscripting the envelope with tender no. date & due date should reach at our office at Balmer Lawrie & Co. Ltd., 21 N S Road , Kolkata-700001 within the due date and time to the kind attention of Shri R.K.Mishra

Kindly do not send price part. Price part is to be loaded online only. If price is given in hard copy then the bid will be rejected completely

- 9. EMD/SD: Unpriced Part of the Bid should be accompanied by a Bank Draft or Bank Transfer or Bank Guarantee (BG) for Rs 2,00,000.00. (Rupees two Lakh only) towards earnest money deposit (EMD)executed by any scheduled bank drawn in favour of M/s Balmer Lawrie and company Limited payable at Kolkata .EMD submitted by way of Bank Guarantee should be valid for a minimum period of 90 days after the due date of tender submission.
 - **9.1** For the unsuccessful bidders, the EMD will be refunded only after the successful bidder has accepted the work order and the acknowledgment of the same has been received by Balmer Lawrie & Co Ltd.
 - **9.2** EMD is liable to forfeiture in the event of:
 - a) Withdrawal of offers during validity period of the offer
 - b) Non acceptance of orders by the bidder within the stipulated time after placement of order.
 - c) Any unilateral revision made by the bidder during the validity period of the offer.
 - d) Non submission of Security Deposit.
 - e) Bidders submitting false/fabricated/bogus documents in support of their credentials
- **10. Placement of Order:** Purchase order will be based on H1 score(as described in Annexure B) .The successful bidder has to accept the order within 7 days from issuing of LOI/Work Order/Appointment Order whichever is earlier.

11. Jurisdiction: - All disputes are subject to Kolkata jurisdiction.

12. Payment terms:

- 1. 50% on submission of initial draft report
- 2. Balance on submission of final report duly approved by the Board
- 13. Chartered Accountant Firms/Cost Accounting Firms/Consulting Firms would be required to make presentation before the duly constituted committee of the company about their expertise, firm particulars and mode of carrying out the assignment on Pan India basis. Marks shall be allotted to the respective bidders based on the presentation which shall form part of the overall marking system.
- **14. Factory Rules:** Auditor personnel have to abide by the Balmer Lawrie& Company rules and regulations in the offices, factories CFSs and warehouses
- **15. Offers & Enclosures:** The offers submitted by the all the tenderers will be non-returnable and shall be the property of BL even in the case of unsuccessful bidders. However BL shall maintain the confidentiality for the submitted documents.

16. Validity period of the offer:

The period of **validity of the quotations** should **not be less than 90 days** from the due date of the tender.

17. Confidentiality clause:

The successful bidder must not disclose the confidential information obtained from the corporation to anyone unless required to do so by law and shall maintain confidentiality. The successful bidder to whom the work is allotted shall carry out the job at their own and will not sub-let this work to any other Agency/Organization.

18. RESOLUTION OF DISPUTES / ARBITRATION

All disputes or difference whatsoever that shall at any time arise between the parties relating to execution of this Contract/Purchase order shall be referred to the Sole Arbitrator appointed by the Chairman and Managing Director of BL, Kolkata whose award shall be final & binding on both the parties. The contract shall deem to have been entered at BL, and all suits in respect of this contract shall be under the jurisdiction of the court in Kolkata.

19. Tender Currencies

Currency for bid and payment will be in India Rupees only

Annexure- D

Price Bid

In case of difference between quoted rates in figures and words the rate quoted in words will be considered. Similarly if there is any discrepancy between unit rate and total amount, unit rate will prevail

A.

2	Total Applicable GST	BIDDER NOT TO QUOTE HERE.
3	Total Gross Quote /Assignment with GST	

The price to be quoted shall be inclusive of all expenses travel, accommodation and out of pocket expenses except for the clause No 8 as set out under "Scope of Work"

Annexure: E Conditions for Online Bid Submission

1. Procedure For Bid Submission

The bidder shall submit his response through bid submission to the tender on e-Procurement platform at https://balmerlawrie.eproc.in by following the procedure given below. The bidder would be required to register on the e-procurement market place at https://balmerlawrie.eproc.in and submit their bids online. No offline bids shall be entertained by the Tender Inviting Authority. The bidders shall submit their eligibility and qualification documents, Technical bid, Financial bid etc., in the standard formats prescribed in the Tender documents, displayed in e-Procurement web site. The bidders shall upload the scanned copies of all the relevant certificates, documents etc., if required, in support of their eligibility criteria/technical bids in the e-Procurement web site. However, bulky documents need not be scanned and uploaded but physical copy of the same should be sent to the Tender Inviting Authority office before the tender opening date. The bidder shall sign on the statements, documents, certificates, uploaded by him, owning responsibility for their correctness/authenticity.

Minimum System Requirements:

Minimum of 512 MB of RAM

Minimum 1 USB port (If Certificate is in USB-Token)

Updated Windows Operating System

DSC Dongle driver should be installed before logging in

Certificate with full chain. (Signing and Encryption)

Certificate should not be expired it should be valid certificate

Reliable Internet Connectivity

Operating System

Windows 2000 Professional

Windows 7 and above

Browser Version

Internet Explorer Versions 11

Java Component (Updated Version 32 bit)

Go to Control panel>Add/Remove Programs>

Check whether Java Runtime Environment is installed on your machine or not.

Pre-Requisites Before Login to System

2. Registration with e-Procurement platform:

For registration and online bid submission bidders may contact HELP DESK of M/s C1 India Pvt., Ltd., or they can register themselves online by logging in to the website https://balmerlawrie.eproc.in

3. Digital Certificate authentication:

The bidder shall authenticate the bid with his Digital Certificate for submitting the bid electronically on e-Procurement platform and the bids not authenticated by digital certificate of the bidder will not be accepted on the e-Procurement platform. All the bidders who do not have Digital Certificates need to obtain Digital Certificate. They may contact Help Desk of C1 India Pvt Ltd.

For registration and online bid submission tenderer may contact the following officials at the HELP DESK of M/s C1 India on browsing to the website https://balmerlawrie.eproc.in during business hours (10:00 a.m. to 06:30 p.m.) from Monday to Friday (Excluding holidays of the Company):

Mr TirthaDas	tirtha.das@c1india.com	+91-	MON - FRI
(Kolkata)		9163254290	
Mr Partha	partha.ghosh@c1india.com	+91-	MON - FRI
Ghosh (Kolkata)		8811093299	
Mr CH. Mani	chikkavarapu.manisankar@c1indi	+91-	MON - SAT
Sankar (Chennai)	<u>a.com</u>	8939284159	
Ms Ujwala	ujwala.shimpi@c1india.com	+91-22-	MON - FRI
Shimpi		66865608	
(Mumbai)			
Helpdesk		+91-	MON - SAT
Support		8017272644	
(Kolkata)			
Escalation Level 1			
Mr.Tuhin Ghosh tuhin.ghosh@c1india.com		+91-898116507	1

Special Note

Bids can only be submitted before the last date and time of submission as per the date and time mentioned in the e-tender. Resubmission (if required) of bid should be completed within the stipulated date and time. The system time (IST) that will be displayed on e-tendering web page shall be the time and no other time shall be taken into cognizance.

Bidders are advised in their own interest to ensure that bids are uploaded and submitted successfully in e-tendering system well before the closing date and time of bid.

No Printed or posted Bids / offers shall be accepted.

Balmer Lawrie does not take any responsibility in case bidder fails to upload the documents within specified time of tender submission.

Balmer Lawrie will not be responsible for any delay under any circumstances for non-receipt of Tenders/ submission of filled in tender documents by due date & time.

Bidders are requested to provide correct "e-Mail address" and "Mobile No." for receiving updates related to e-tender from time to time.

The bidder has to keep track of any changes by viewing the Addendum/Corrigendum issued by the Tender Inviting Authority on time-to-time basis in the e-Procurement platform. The Company calling for tenders shall not be responsible for any claims/problems arising out of this.

Filling of Tender Documents

The tenderers are requested to carefully study all the tender documents and tender conditions before quoting their rates.

The tender must be strictly in accordance with the terms and conditions and specifications laid out in the tender.

Any terms and conditions given by the tenderer in their offers will not be binding on Balmer Lawrie.

The bidder has to keep track of any changes by viewing the Addendum/Corrigendum issued by the Tender Inviting Authority on time-to-time basis in the e-Procurement platform. Interested parties have to keep referring to the website for further information. The Company calling for tenders shall not be responsible for any claims/problems arising out of this.

"Any amendment / corrigendum, as and when required will be uploaded only on the website of the Company www.balmerlawrie.com and related Government of India e-procurement websites where this tender is floated and interested vendors should regularly visit these websites for up-dation".

The sole proprietor or authorised representative shall sign all documents that need to be uploaded

4. Submission of Hard copies:

After submission of bid online, the bidders are requested to submit the demand drafts /Bank Guarantee towards tender fees and / EMD along with other documents as required, to the Tender Inviting Authority before opening of bid . The bidder shall furnish the original DD / Bank Guarantee and other documents under sealed envelope either in person or through courier or by post and the receipt of the same within the stipulated time shall be the responsibility of bidder. BL shall not take any responsibility for any delay or non-receipt of said documents. Loose papers/documents as far as possible shall be avoided. If any of the documents furnished by the bidder is found to be false / fabricated, the bidder is liable for black listing, forfeiture of the EMD, cancellation of work and criminal prosecution.

The bidder is requested to get a confirmed acknowledgement from the Tender Inviting Authority as proof of submission of hardcopies.

5. Corrigendum to tender:

The bidder should keep track of any Addendum / Corrigendum / Amendment issued by the Tender Inviting Authority on time-to-time basis in Company's website (www. Balmerlawrie.com) and e-procurement site (https://balmerlawrie.eproc.in). The Company calling for tenders shall not be responsible for any claims/problems arising out of this.

6. Bid Submission Acknowledgement:

The user should complete all the processes and steps required for bid submission. The successful bid submission can be ascertained once acknowledgement is given by the system through bid submission number after completing all the processes and steps. Tender Inviting Authority and C1 India Pvt. Ltd. will not be responsible for incomplete bid submission by users. Users may also note that the incomplete bids will not be saved by the system and are not available for the Tender Inviting Authority for processing.

Before uploading scanned documents, the bidders shall sign on all the statements, documents, certificates uploaded by him, owning responsibility for their correctness / authenticity.

7. Disclaimer Clause:

The Company (Balmer Lawrie & Co. Ltd.) nor the service provider (C1 India Pvt. Ltd.) is responsible for any failure of submission of bids due to failure of internet or other connectivity problems or reasons thereof.

Annexure F

(To be printed on the letterhead of the Firm)

CONTACT DETAILS

a.	Name of the firm, address,	:	
	Telephone and fax nos.		
l.	Name of the Contact Bosses		
b.	Name of the Contact Person	:	
	Telephone/Mobile No.		
C.	E-mail Address	:	
.1	No. 20 Char Book and have the		
d.	Name of the Bank and branch	:	
	(with full Address)		
e.	Bank Account No.	:	
	(Enclose an unsigned cheque duly		
	Cancelled)		
f.	RTGS code etc., so as to facilitate	:	
	transfer of payment electronically to		
	the successful bidder after satisfactory completion of work and submission of		
	bills.		
g.	PAN No.	:	
h.	(Enclose copy of PAN CARD)	:	
11.		•	
i.	GST No.	:	

Signature, date and name of the authorized representative along with seal of the bidder

Annexure G

UNDERTAKING BY THE BIDDER

- A. I/We have read and understood the Tender document including , inter-alia, Notice Inviting Tender, Schedule of Charges (Part-B), Form of Tender/ Covering letter, Part-A: Technocommercial bid including Instructions to Bidders, Eligibility criteria, Description of Services & Related Terms & Conditions, General terms & Conditions and Draft Agreement to be signed between me/us & BL and the same are acceptable to me/us unconditionally.
- B. We further undertake and certify that I/we have not been banned/ de-listed/ black listed/ debarred from business by any PSU/CPSE/Govt. Department during the last 5 years.